

Product Retirement – Upgrade Path Announcement

Supported Products to be ExtraFax Version 6.5.x. and 7



May 15, 2007

Extracomm Inc. is announcing the retirement of ExtraFax version 6.1. Extracomm will discontinue technical support of 6.1 as of Aug 15, 2007.

Additional information on ExtraFax Version 7 is attached.

Contents:

- 1.** Features – Functions – Benefits of ExtraFax Version 7
- 2.** Supported Platforms
- 3.** Maintenance Plan Options
- 4.** ExtraFax V7 End-User Pricing

Please contact your Extracomm Authorized Reseller or Extracomm regarding upgrades and maintenance plan options.

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1.0 New Features – Functions – Benefits of ExtraFax Version 7

Feature	Function	Benefit
QRCode	Ability to read QRCode two-dimensional Barcode	Automatically route incoming Faxes based on the QRCode two-dimensional barcode.
OCR TIFF	Perform Optical Character Recognition on incoming faxes saved in a TIFF File format.	Save time with the ability to search faxes saved in a TIFF format.
MMS	Newly added support for MMS. Multimedia Messaging Service.	Allows for transmission of various kinds of multimedia contents like images, audio and video clips.
FoIP	Ability to send Faxes using the FoIP T.38 protocol.	Leverage your VoIP infrastructure with the use of FoIP and save costs. Support available for Cantata Brooktrout SR140 & Eicon Diva Server SoftIP.
Searchable PDF creation with Adobe Acrobat 8	Create Searchable PDF files using Adobe Acrobat 8, in addition to the current support for Adobe Acrobat 8	Adobe Acrobat 8 now supported.
Enhanced User Preference Documents	Create/Update multiple User Preferences Documents. Supports single-level group for User Preferences	Ease of administration and greater flexibility when creating and maintaining user preference documents.
Blog support	Publish received faxes/SMS/MMS to BlogSphere and IBM Blog.	Automatic publication of received faxes/SMS & MMS information to a web blog.

2.0 Supported Platforms

Server Platform Support

- ExtraFax server runs on a Lotus Domino server for Windows 2000/2003 as a server add-in task or on a Notes client as a standalone process.
- For other server operating systems, such as OS/400, AIX, Solaris or Linux, the ExtraFax engine can be configured to run on a Notes client (Windows 2000/XP) allowing respective Domino server environment users to send/receive faxes.

Hardware

- Processor: Pentium III 500MHz or faster.
- Memory: 128MB (minimum memory recommended for Domino server), 512MB or more is recommended.
- Hard Disk: 2 GB min, 4GB or more is recommended.
- One or more analog phone lines, DID trunk lines or ISDN lines.
- Dedicated system recommended for medium to heavy use.

Software

Versions of the following software or any subsequent updated versions may be used:

- Lotus Domino Server 6.x or 7.x for Windows 2000/2003/XP
- Lotus Notes Client 6.x or 7.x for Windows 2000/2003/XP
- Lotus Notes Clients 6.x or 7.x (Windows 2000/2003/XP)

Fax Modems Supported

- Class 1 (Serial) Generic fax modems
- Class 2 (Serial) Generic fax modems
- Class 2.0 (Serial) Generic fax modems
- GammaLink faxboard
- Cantata Brooktrout faxboards
- Eicon faxboard

Client Support (Print-to-fax Driver)

- Lotus Notes Clients 5.0x or 6.x or 7.x (Windows 2000/2003/XP).



3.0 Maintenance Plan Description

	Standard Maintenance	Maintenance Plus
Pricing and Features	15% of current list (\$200 US minimum)	25% of current list
Maintenance Releases	✓	✓
Web Support	✓	✓
Email Support	✓	✓
Phone Support	✓	✓
Training Place	✓	✓
Upgrade Protection		✓

How to Purchase Maintenance and Plan Renewals:

The first year of Standard Maintenance is included with the purchase of ExtraFax. Maintenance Plus plans can be purchased at the time of product sale or within 30 days of the purchase. The Maintenance Plan is an annual, renewable plan and an invoice will be sent to you 60 days prior to the end of the current plan.

Term of Plans:

Plans are based on a calendar year from January 1st to December 31st. Plan dates are flexible and can be tailored to meet your business calendar year schedule.

Standard Maintenance Offering:

This plan includes the items mentioned in the above table and the price is based on 15% of the current list price or a minimum of \$200 US. Upgrades are not covered, but are available for purchase at a minimum 30% of the current list price.

Maintenance Plus Offering:

This plan includes the items mentioned in the above table and all upgrades, including major server releases, such as from 6.5 to 6.5.2. Whenever there is a new server version, the price for an existing maintenance plan is adjusted to reflect the new list price, if changed, for the remaining maintenance period (from the date that the customer is sent a requested license key). The price for this plan is 25% of the software's current list price. This upgrade protection means that you will never need to purchase a version upgrade. ExtraFax typically has a version upgrade every 10 to 18 months.

Contact information for our Technical Support:

Web Support:

www.extracomm.com

FAQ's, Support Forum and Product Documentation

Email Support

support@extracomm.com

Send us your questions in an email

Voice Support:

1-905-709-8602 Option 3; from 9 to 5 pm EST

4.0 ExtraFax Upgrade Pricing – Effective March 15, 2007

Upgrade from	Upgrade Price
ExtraFax 5.x & 6.0.x	60% of MSRP
ExtraFax 6.1.x	50% of MSRP
ExtraFax 6.5.x	30% of MSRP

Maintenance	Price
Standard Maintenance	Annual Fee 15% of MSRP
Maintenance Plus (Include all upgrades)	Annual Fee 25% of MSRP

*MSRP stands for **Manufacturer's Suggested Retail Price**